



Before you purchase a class from us, please be aware of these Terms & Conditions of sale. By going ahead with your purchase, you are giving your tacit agreement to abide by these terms.

Cancellation Policy

Classes and Camps: If you cancel your booking at least two weeks before the first class begins, we will refund tuition less than the registration fee:

£10 for a single class (e.g. One - Three days of a Half Term)

£50 for Holiday courses (4 - 5 Day bookings)

£30 for a block of ten term time (weekly) classes.

If you cancel your registration with less than the required notice, no refund will be given. Any tuition paid for the cancelled class, minus the registration fee, becomes a credit which you may, at the discretion of Play The Stage, use towards future holiday camps and weekly classes. This credit will expire in one year from the date of the start of the cancelled class.

If we do not receive prior cancellation notice and you do not attend the first day of class, no refund or credit will be given.

You may switch from one class to another (space permitting) more than two weeks before the class begins without incurring an additional registration fee. If you switch less than two weeks before the beginning of the class you must pay the additional registration fee of £10, £50 or £30. See above for details.

No refund will be given for the cancellation of individuals days during a course or block of ten classes and individuals days may not be swapped to another course.

Cancellation by Play The Stage: We reserve the right to cancel a class if enrolment is insufficient. Any tuition paid will be refunded in full, including the registration fee.

Toilet Managing

Every child that comes to Play The Stage should be able to manage the toilet independently. If this is not the case and your child requires assistance or wears a nappy, please wait a year until they can independently manage the toilet.

Age

Play The Stage has an age range from 4-10 years old for its holiday courses. Children who have not yet turned 4 by the start date of the course will not be allowed to attend. When booking you will be asked to provide your child's DOB for our records. This regulation falls alongside our insurance policy. Any child younger than 4, that has not been previously agreed with the owners of Play The Stage, will be asked to leave.

Late Pick-up Policy

Holiday Camps

If you are more than 10 minutes late to pick up students from class, your child will automatically be enrolled into our Early/Late class and you will be charged a £10 fee.

If you are more than 5 minutes late for Late pick up (4.30pm) you will be charged at a rate of £1 per minute between 5 - 15 minutes late and £3 per minute beyond that. Late fees must be paid in cash at the time of collection. Please call or text Play The Stage if you are running late. Play The Stage's number will be sent to you prior to the start of the course.

Term Time Classes

If you are more than 5 minutes late to pick up at the end of your child's class you will be charged £1 per minute. Late fees must be paid in cash at the time of collection. Please call or text the Lead Teacher if you are running late. Play The Stage's number will be sent to you prior to the start of the class.